Upon filling up the google form online, you will be receiving an email from the online booking system - Punchpass to create and verify your account. Please follow the steps below:

## A. Creation of Account

Step 1: Click on "Create an Account" upon receiving email from <u>hello@punchpass.com</u>.

Step 2: Verify your account after submission via email received and you are ready to go!

## B. Purchase of Flexi-Pass

Step 1: Click on <u>https://cscs.punchpass.com/auth/session/new</u> and sign in. (Please bookmark this URL in your desktop/laptop or save to your home screen in your mobile for easy retrieval later)

Step 2: Click on "Purchase A Pass" at the header located below the CSC logo and select your class pass.

Step 3: Make payment online, receive your receipt and you are ready to book!

## C. Booking of Class

Step 1: Click on "Calendar" and book your class.

Step 2: Click on "Open Waiver Form", toggle button to right and sign, then click on "Sign Waiver form" and "Sign In". (First time only)

Step 3: Click on "Reserve My Spot in Class" and receive a confirmation email.

## D. Cancellation or Reschedule of Class

Step 1: Click on "Calendar" and select class to cancel.

Step 2: Click on "Move or Cancel Reservation".

Step 3: Click on "Cancel Reservation" and receive a confirmation email.